

HQ-Box2 BMC how-to

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1. Introduction

The HQ-Box2 server series uses Aspeed AST2600 as its BMC¹. The AST2600 is ASPEED's 7th generation Server Management Processor. It is a Dual-core ARM Cortex A7 processor, which supports Secure Boot mode and ARM Cortex A7 TrustZone, providing enhanced security protection.

The HQ-Box2 uses the OpenBMC firmware stack. OpenBMC is a widely supported and active <u>open source package</u> which provides among other things the following features:

- Host management: Power, Cooling, LEDs, Inventory, Events, Watchdog
- Full IPMI 2.0 Compliance with DCMI
- Web-based user interface
- Remote KVM
- User management
- Virtual media

This guide will give a short presentation of how to configure and use the HQ-Box2 BMC.

¹ BMC is acronym for Baseboard Management Controller

2. BIOS configuration

Your HQ-Box2 BIOS version must be 4503.4311 or later. Check your BIOS version by:

- 1. Reboot the HQ-Box2 and enter setup by constantly pressing the ESC key.
- At the top of the Front Page you will see:
 HQ-BOX2 Server → Product name
 Intel ® Xeon® D-1746TER CPU @ 2.00GHz → CPU identification
 - → Product name
 → CPU identificatio
 → Serial number
 → BIOS version

Update your BIOS as follows:

1. Prepare a USB disk:

xxxxx-xxxxxx-xxx 4503.4311

- 1. Download the latest HQ-Box2 BIOS version from Heptagon Systems web site.
- 2. Make sure the USB disk is formatted as FAT32.
- 3. Copy the BIOSILD directory (folder) and startup.nsh into the USB disk root directory.
- 2. Plug the USB disk into one of the HQ-Box USB connectors.
- 3. Reboot the HQ-Box2 and enter setup by constantly pressing the *ESC* key.
- 4. After getting into BIOS setup:
 - 1. Navigate to "Boot Manager" and boot from "EFI internal shell". (Note a new uninitialized HQ-Box2 will automatically boot into the shell).
 - 2. The HQ-Box2 will identify the the BIOS upgrade by writing "BIOSILD FOUND" and "READY".
 - 3. Start typing "bios" and hit *Tab* to complete the file name. You should see "*bios_full_nnnn_nnn.efi*" where the *nnnn_nnn-nn* is the BIOS version identifier.
 - 4. Hit Enter to start the upgrade.
 - 1. Do not turn off the HQ-Box2 while the upgrade is in process.
 - 2. The HQ-Box2 will restart a few times.
 - 3. By the end of the upgrade it will boot ordinary.

		Please	e do not remo	ove the power	9	
				ool) Version (
		Current BlO New BlO Current Sys	S Model Name: S Model Name: tem BlOS Vers	HQ-BOX2 sion: HPTG.445	3. 4101	servea.
1			is Image vers ave SMB10S Str	sion: HPTG.450 ructures	3. 4311	
•	0%	Ur 25%	odating Block 50%	at FF9EB000h 75%	100%	90%

3. Finding the BMC IP address

Enter BIOS setup by constantly pressing the *ESC* key. In the BIOS Front Page, navigate to "Setup utility" --> "Advanced" --> "H20 IMPI Configuration" --> "BMC Configuration". At the bottom of the screen you will find the DHCP assigned IP address of the BMC.

Note: It is highly recommended to assign a static IP to the BMC. You can do it from the router aligning the BMC MAC address to an IP address. FQDN name of the HQ-Box2 will be listed in the DHCP Client list as HQ-BOX2-XXXXX-XXXXX-XXX where XXX is the serial number of the HQ-Box2 motherboard. Otherwise you may set the BMC IP address from the BIOS.

4. Remote Login to the BMC

- 1. The PC which will login to the HQ-Box2 BMC must have access to the network address of the BMC. This PC is called admin-PC
- 2. Open a web browser in the Admin-PC and enter the BMC IP address. Depending on the web browser you use, it may warn you as below. Hit Advance to continue.

A

Warning: Potential Security Risk Ahead

Firefox detected a potential security threat and did not continue to **10.0.2.14**. If you visit this site, attackers could try to steal information like your passwords, emails, or credit card details. Learn more...

Go Back (Recommended)

Advanced...

3. And then with the second warning, click "Accept the risk and continue"



4. The below login window will open.

HQ-BOX2 BMC	System Management
Language	
English	\$
Username	
Osemanie	
Password	

- Use *sysadmin* as Username and ask your IT for the password.
 Note: As a security measure, the default OpenBMC Username/password will not work with the HQ-Box2. The default Username / Password of a given HQ-Box2 is sent to the client at shipment. We strongly advise to create your own password right after first login.
- Note: Advance users may access the BMC using SSH/22.

5. BMC usage

5.1. Main screen

¢.	Built on OpenBMC	HQ-BOX2 Er	mbedded Server 100027-221018-201				
₹ [™]	Overview Logs	~	Overview				
E 🕆 🛞	Hardware status Operations Settings	* * *	BMC date and time 2023-05-24 14:16:49 UTC				
9	Security and access	~	System information				
			Server information Model HQ-BOX2 Embedded Server Serial number 100027-221018-201	View more Server manufacturer Heptagon Systems	Firmware information Running v01.56- hqbox2-20230523140027 Backup 	Firmware version 	View more
			Network information Hostname HQ-BOX2-100027-221018-201 IPv4 		Link status LinkUp DHCPv4 		View more
			Status information				
			Event logs Critical O ⊗	Export all View more Warning O	Inventory and LEDs System identify LED		View more

The main BMC provides general information about the HQ-Box2. On the top right hand part of the screen you can find the user name and health status of the system



- 1. User profile is accessed by pressing the user name. In the user profile you can change the password and set the displayed time zone.
- 2. Events and post code log can be found under Logs.
- 3. Hardware status will provide temperature readings and man more detailed system information.

5.2. Remote control the HQ-Box - KVM

Remote controlling the HQ-Box is done by selecting Operations \rightarrow KVM. Use the "Open in new tab" option if you want better control of the system.

	Overview		KVM					
×.	Logs	~						
₽	Hardware status	^	Status: 🕑 Connected				↓ Send Ctrl+Alt+Delete	🖸 Open in new tab
	Inventory and LEDs				InsydeH20) Setup Utility		Rev. 5.0
	Sensors		Advanced					
ļ¢.	Operations	^	BMC Configuration				Enable/Disable BMC was start of POST.	tchdog timer at
	Factory reset		Watchdog Timer Support Watchdog Timer Log		<d ed="" i="" l="" sab=""> <log></log></d>			
	KVM		Watchdog Timer Use Watchdog Timer Timeout (Minutes)		<b10s p0st=""> [5]</b10s>			
	Firmware		Watchdog Timer Timeout (Seconds) Watchdog Timer Action		[0] <hard reset=""></hard>			
	Reboot BMC		Enable Watchdog in OS		<disabled></disabled>			
	Server power operations		OS Watchdog Timer Log Watchdog Timer Use		<log> <os load=""></os></log>			
	Virtual media		Watchdog Timer Timeout (Minutes) Watchdog Timer Timeout (Seconds)		[5] [0]			
63	Settings	~	Watchdog Timer Action		<hard reset=""></hard>			
0	Security and access	~	Power Cycle Time Support Power Cycle Time		<disabled> [10]</disabled>			
			Power Button Reset Button NHI Button		<enabled> <enabled> <enabled></enabled></enabled></enabled>			
			Dedicated NIC : LAN Channel Number IPv4 Hode IPv4 Source IPv4 IP Address IPv4 Subnet Mask IPv4 Gateway Address	:::::::::::::::::::::::::::::::::::::::	[11] <enabled> OHCP> 10, 0, 2, 14 255, 255, 248, 0 10, 0, 2, 138</enabled>			
				4 Select A Select		F5/F6 Change Values Enter Select ▶ SubMenu	F9 Setup Defa F10 Save and E	

5.3. Virtual / Remote media

To remotely install an operating system you can use the Virtual media feature. Navigate to "Operations \rightarrow Virtual media":



Pressing "Add file" will open a file manager window to browse for an image file in the admin-PC. As shown in the below example:



Hit *Start* to mount the media.



5.4. Boot from the virtual image

- 1. Select KVM to control the remote HQ-Box2.
- 2. Enter BIOS "Front Page" and select "Boot Manager"
- 3. The virtual image will identify as "Linux File-CD Gadget" (don't ask us why..). It may show both in "EFI Boot Devices" and "Legacy Boot devices". Select it from "EFI Boot Devices" and hit *Enter*. The system will boot from the virtual media

	ot Devices
USB	
EFI US	B Device (Linux File-CD Gadget)
Others	
EFI In	iternal Shell
Hard D	lisk Drive
USB	ON SKC3000D2048G
USB	File-CD Gadget

6. BMC Firmware update

1. Using the BMC web interface, select "Server power operations". At the "shutdown server" select the "Immediate" radio button and press "Shut down".

\$ \$	Server power operations Virtual media Settings Security and access	* *	Boot settings override None Enable one time boot Save	÷	 Reboot server Orderly – operating system shuts down, the Immediate – Server reboots without operation Reboot 	
					Shutdown server Orderly - operating system shuts down, th Immediate - Server shuts down without op data corruption Shut down	
	2. Press the "Conf	firm" bu	itton.		down will cause outage ou want to shut down? Cancel Confirm	

3. Refresh the browser (not the BMC refresh button) until the server status will be "Off":

Server power operations

Current status

Server status Off

- 4. Using the BMC web interface, select "Firmware". Press the "Add file" and select the firmware update (a tar image).
- 5. Press "Start update" and again "Start update" at the confirmation window:

Firmware		101.00-11400A2-2020020170021	
Reboot BMC			Update firmware ×
Server power operation	s		The BMC will repeat during the undete process. The conver
Virtual media		Update firmware	The BMC will reboot during the update process. The server cannot be powered on until the update is finished.
Settings	~	Image file	The running image (v01.56-hgbox2-20230523140027) will be
Security and access	~	Add file	copied to backup. The backup image will be deleted.
			Are you sure you want to proceed with the update?
		Start update	
Security and access	~	Add file Start update	

6. After the beginning of the BMC flash programming, the front panel led "GP1" will be turned on fro about 10 minutes. Wait for 3 minutes after GP1 turns off before communicating with the BMC. The whole process should take about 15 minutes. Note: During the update the BMC will disconnect from the network and might get a different address from the DHCP server. As mentioned before, it is recommended to assign a static address to the BMC.

7. Revision Notes

[Revision	Date	Revision notes
	1.0	20230522	Initial version

8. Copyright Notice

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